

Terms of Use - Climbing Forest Winterberg

1. General Information
 - 1.1. Each participant must read the terms of use before entering the climbing forest.
 - 1.2. By purchasing an admission ticket, participants accept the terms of use.
 - 1.3. The legal guardians of minor participants confirm that they have reviewed the terms of use together with the minors and that they are solely responsible for them within the climbing forest.
2. Requirements
 - 2.1. The children's course is accessible for children from 12 months to 7 years, accompanied by at least one adult supervisor.
 - 2.2. The climbing forest is accessible from the age of 8 and a minimum height of 1.20 m for persons without psychological or physical impairments.
 - 2.3. Use of the climbing forest is not permitted during pregnancy.
 - 2.4. Appropriate clothing must be worn for climbing: no dresses or skirts, and sandals or open shoes are not permitted. Scarves or shawls must be removed before climbing.
 - 2.5. Children under 11 years of age must be accompanied by an adult within the course while climbing; a maximum of 2 children per accompanying adult is allowed.
 - 2.6. Persons under the influence of drugs or alcohol are not permitted to use the facility.
 - 2.7. Persons with a body weight exceeding 120 kg are not permitted to use the facility.
 - 2.8. The duration of stay is limited to 3 hours (including instruction)
3. Safety Rules
 - 3.1. Smoking is prohibited throughout the entire climbing forest. Anyone wishing to leave the area to smoke must remove their climbing harness with the help of a staff member. The stay in the climbing forest then ends.
 - 3.2. Each participant must attend the safety briefing. All instructions given by the supervisors are binding.
 - 3.3. If you are unsure about how to use the equipment, please immediately call a supervisor for assistance.
 - 3.4. The supervisors reserve the right to remove persons from the premises who do not comply with the usage rules.
 - 3.5. Operation of the climbing forest must be suspended in the event of force majeure (fire, storm, thunderstorm, etc.). Partial or full refunds of the admission price are excluded.
 - 3.6. The zip-line courses may be closed in moderate to strong winds. Partial or full refunds of the admission price are excluded.
 - 3.7. Long hair must be tied back using hair ties, hats, or similar items.
 - 3.8. No items may be carried that could pose a danger to participants or visitors below if they fall (e.g. action cameras, watches, jewelry, backpacks, mobile phones, etc.).
 - 3.9. Protective gloves are required while climbing.
4. Equipment
 - 4.1. The equipment – two carabiners with connecting element, double pulley, and full-body harness – is provided by the operator for the duration of the visit at the current admission price (see posted notice).
 - 4.2. Leaving the premises (e.g. to use the restroom) with equipment is not permitted.
 - 4.3. Any damage to the equipment must be reported immediately to the supervisors.
 - 4.4. In the event of intentional contamination of the equipment, we reserve the right to charge cleaning costs.
5. Liability
 - 5.1. Entering and using the facility and premises is at your own risk. The operator is only liable for material, financial, or physical damage in cases of gross negligence by staff.
 - 5.2. The climbing forest Winterberg assumes no liability for damage or accidents resulting from failure to comply with the terms of use or from incorrect information provided by participants.
 - 5.3. No liability is assumed for the safekeeping of personal belongings.